



Warranty terms and conditions:

- The inherent natural variations in colour and texture of the timber should not be classified as defects. It is normal for timber, including raised panels, to experience slight shrinking and swelling due to seasonal humidity changes, which is considered a typical characteristic rather than a defect.
- The purchaser is responsible for handling the doors with care and ensuring they are stored or hung in a dry building, avoiding damp, moist, or freshly plastered areas.
- When fitting the door, applying hardware, cutting (the door should only be trimmed within the manufacturer's recommended limits), or making alterations, it is crucial to ensure that the structural strength of the door remains uncompromised. It is advised to avoid fitting locks or hardware to the stile and rail joints.
- Before hanging or applying the first coat of paint/stain or varnish finish, it is necessary to inspect the doors upon their arrival for any visible defects.
- Any defects found must be reported to Delta Doors Pty Ltd within 7 days of delivery.
- To prevent excessive moisture absorption, it is essential to apply two coats of oil-based paint, stain, or varnish to the entire door, including the top, sides, bottom edges, and cut-outs for locks, handles, or hinges, immediately after fitting and before hanging. It is important to note that turpentine, thinner, acrylic, or water-based coats are not appropriate for timber doors.
- Delta Doors Pty Ltd or its agents are not liable for circumstances beyond their control, such as variations in the moisture content of the atmosphere.
- It is important to strictly follow the instructions provided by the paint/stain or varnish manufacturer when applying finishes. Water-based paint should not be used on timber veneer doors, and under no circumstances should water-based paint or stain be used on timber doors.
- For entrance and exterior doors, it is advisable to use light reflective colours for the finish in order to minimize the risk of heat absorption, which can potentially lead to warping or shrinking. Please note that using DARK COLOURS will void the warranty. It is also important to ensure that both faces of the door have similar colours applied.
- Entrance doors should be installed in a weather-protected area, with the loose beading facing externally. To prevent deterioration, it is important to conduct regular inspections and maintenance.
- Delta Doors Pty Ltd or its agents cannot be held accountable for any additional charges related to hanging, painting, or other expenses that arise from the replacement of a defective product.
- Delta Doors Pty Ltd will not take responsibility for doors that become defective as a result of failure to follow these recommendations after the doors have left the control of Delta Doors Pty Ltd.
- Delta Doors Pty Ltd is not obligated to reimburse any purchaser for doors that have been repaired or replaced without obtaining prior written consent.
- According to Australian Standards AS 2688 (1984 – Timber Doors), a warp of up to 6mm is not classified as a defect. For doors with a height of 2040mm, warping less than 6mm is not considered faulty, while for doors with a height of 2340mm, warping less than 8mm is acceptable. It is important to note that the rights of purchasers under the Trade Practices Act or similar State and Territory Laws, which impose obligations on manufacturers and suppliers, are not excluded by the information provided here.